

Consolidated Gas Price Protection Program

2009–2010 heating season

Want to avoid the high propane prices of winter? You can with the Price Protection program.

We guarantee that you won't pay any higher than \$1.80/gallon (plus applicable tax) for propane this winter for the specific quantity you choose. And if the current price is less than that, you get the lower price! The plan is simple; you pick the program below that's right for you, and say good-bye to high propane prices! Please refer to reverse side for more information.

\$45 Price Protection Program

Guarantees a price ceiling of just \$1.80/gallon (plus applicable tax) on 400 gallons of propane.

\$65 Price Protection Program

Guarantees a price ceiling of just \$1.80/gallon (plus applicable tax) on 600 gallons of propane.

\$85 Price Protection Program

Guarantees a price ceiling of just \$1.80/gallon (plus applicable tax) on 800 gallons of propane.

\$110 Price Protection Program

Guarantees a price ceiling of just \$1.80/gallon (plus applicable tax) on 1,000 gallons of propane.

Protect yourself from high propane prices this winter!

NOTE: All price protection programs are for the billing months of Oct 1, 2009 – April 30, 2010 winter heating season and are nonrefundable. All accounts must be paid in full to participate in this program.

At Consolidated Gas Cooperative, we're concerned with providing you with good value. That's why we're always looking for ways to save you money! **This special offer is available through August 15, 2009, but only while quantities last.**

Local: (419) 946-6600 Toll Free: (866) 946-6600

Yes, I want to sign up for Consolidated Gas Cooperative's Price Protection Program. I want the guarantee that my propane price will not exceed \$1.80 per gallon (plus applicable tax) for _____ gallons (quantity selected above).

Name: _____

Address: _____

City: _____ State: _____ Zip Code: _____ County _____

Daytime Phone: (____) _____ - _____ Home Phone: (____) _____ - _____

Consolidated Gas Account Number: _____

Check enclosed Bill my: Visa MasterCard Discover Card \$ _____

Credit Card # : _____

Expiration Date: _____

Date: _____ Signature: _____

Please mail form to:

Consolidated Gas Cooperative
P.O. Box 111
Mt. Gilead, OH 43338

Office Use Only:

Meter ___ Ck ___

Non-Meter ___ CC ___

Cycle ___ Cash ___

Thanks for being a Consolidated Gas Cooperative member. We appreciate your business!



Consolidated Electric's family of companies:



Most Frequently Asked Questions about the Price Protection Program

Q What is the Price Protection Program?

A The program protects (locks-in) the ceiling price you will pay for propane during the coming heating season. It's like buying an insurance policy to protect you from paying higher prices for propane.

Q How many gallons should I protect (lock-in)?

A Normally what you think you will use this winter, but if you don't know, we'll review your usage and recommend the number of gallons to be purchased based on your previous heating seasons.

Q What if I need more propane than the number of gallons I protected (locked-in)?

A Any additional gallons needed would be billed at the prevailing market rate.

Q How can I pay for my Price Protection Program?

A Cash, check, money order, and debit or credit card can be used to make your payment. Credit cards accepted include Visa, MasterCard, and Discover. To pay by debit or credit card, please complete and mail the form on the front of this letter.

Q What happens if the price per gallon of propane decreases?

A You pay the decreased price! Participating in the Price Protection Program simply sets the ceiling price you pay for propane, not the minimum price.

Q What happens if I don't use all the propane I protected (locked-in)?

A Nothing. The program expires at the end of the heating season and you have no commitment for any unused propane.

Q If I used less propane than I protected, can I just put the extra gallons toward the next year?

A No. The Price Protection Program ends at the end of the heating season (April 30) each year.

Q How will I know when I've used all the Price Protection Program gallons?

A If you're a metered member, your monthly statement shows this information. If you purchase propane by the tank load, you'll receive a statement after each delivery that shows this information. In either case, if what you used (metered members) or what we put in the tank (will call members) exceeds the gallons you protected with Price Protection, you will be charged the applicable market price for the amount of propane not in the Price Protection program.

Q Can I participate in the Price Protection Program at any time?

A No. To receive this special price, you must sign up for the Price Protection program before August 15, 2009 or before the limited supply of propane at this price is sold.



Consolidated Electric's family of companies:



Consolidated Gas
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