



## Storm safety tips

**PROTECT YOUR PROPANE SYSTEM IF THE WEATHER TURNS BAD.** Before, during, or after severe weather, you may need to take specific action to ensure the continued safe operation of your propane system.

**CLEAR THE SNOW.** You should clear heavy snow and ice from regulators, regulator vents, piping, tubing, and valves. Failure to do so can cause damage that could result in a gas leak. Appliance vents, chimneys and flues also must be kept clear of snow and ice so appliances can vent properly. This is especially critical on the roofs of mobile homes.

Clear snow carefully. Use a broom rather than a shovel to avoid damaging any components. Also, clear the walkway and tank area so that propane-company personnel have ready access to your tank.

**WATER CAN DAMAGE YOUR PROPANE SYSTEM.** If flooding is predicted for your area, turn off the gas valve at the cylinder or tank BEFORE the water rises. After a flood, contact a qualified service technician to check your propane system and appliances. Do not turn the gas back on until the gas system and all appliances have been checked by a professional.

**WHAT IF SOMETHING DOESN'T LOOK RIGHT AFTER A STORM?** If your tank has shifted position; gas lines are bent, broken, or damaged; or you see something else unusual about your system or appliance, turn off the main gas supply valve on your propane tank, if it is safe to do so. Then contact your propane retailer or a qualified service technician.

**PROPANE**  
EXCEPTIONAL ENERGY™

## Space heater safety

Even though electric space heaters don't have an open flame, the heating elements of some types of electric heaters are hot enough to ignite nearby combustibles like draperies, paper, clothing, furniture and flammable liquids. It is, therefore, important to check surrounding objects periodically to see if they feel hot.

Refer to the manufacturer's instructions to see how far the heater should be placed from combustible materials, and for how far the heater should be placed from the floor so that carpeting or flooring materials don't ignite.

Additionally, to prevent electrocutions, always keep portable electric heaters away from water, never use them in a bathroom or near a sink. Portable electric heaters are designed for use only as temporary supplemental heating. Do not leave the heater operating unattended or while sleeping.

Source: [www.usepropane.com](http://www.usepropane.com)

### Know Your Propane System

Your propane system has four basic parts:

1. A tank or cylinder equipped with a main shutoff valve.
2. One or more regulators designed to reduce pressure between the container and your appliance(s).
3. Gas piping, to carry the propane to your appliance(s); and
4. Gas appliance(s).

The tank or cylinder is where the propane is stored. It is equipped with a shutoff valve, which turns the gas "on" or "off". The regulator controls the gas pressure, while the gas piping carries the gas to your appliance(s).

It is important for you to know the location of the main shutoff valve on the tank or cylinder. Remember its location and become familiar with how to shut it off in an emergency situation.

**Consolidated Gas Cooperative, Inc.**  
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## Capital Credits dispersed

### What are Capital Credits?

As a cooperative, Consolidated Gas is a nonprofit organization, so any 'margins' – or money left over at the end of the year after expenses are paid – is paid back to the members of the Cooperative in the form of a capital credit check. The Cooperative dispersed \$63,000 to more than 1,500 members last quarter, who were the first ever to have received a refund from Consolidated Gas.

Receiving a Capital Credit refund is the newest advantage of being a member of Consolidated Gas Cooperative! If you have any questions, feel free to contact our Member Service Department at 866-946-6600 or [service@co-opgas.com](mailto:service@co-opgas.com).



*Happy Holidays*

**Our offices will be closed**

**Dec. 24, 25, 31  
and Jan. 1 for  
the holidays.**

## Winter reminder...

**If you are in need of propane this winter, please do not allow your tank to go below 25 percent and allow 3-4 working days for a service technician to arrive.**



### Consolidated Gas is:

- Convenient
- Affordable
- Reliable

24-hour, 7-day service

All from a local company you know and trust!

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